

Teaching Communication in the Clinical Workplace

Wednesday, 14 July 2021

Virtual Workshop



Supported by North and West Metropolitan Regional Palliative Care Consortium.

The clinical workplace provides many rich opportunities to teach and learn healthcare communication and the core skills for effective person-centred clinical practice. This one-day workshop will provide participants with understanding of communication in healthcare fundamentals and a range of strategies to maximise learning in the clinical workplace. Participants will have the opportunity to apply learning to clinical supervision and mentoring scenarios, supported by experts in healthcare communication education.

Workshop Learning Objectives

During this workshop participants will:

- Gain awareness of the evidence-based frameworks and models for effective communication in health care
- Develop strategies to maximise opportunities for teaching healthcare communication in the busy clinical environment
- Develop the skills to structure observation of others, and to role model communication for learners
- Reflect upon learner diversity and delivering effective feedback to a variety of learners
Apply new skills by engaging in experiential learning activities.

Who should attend?

Health professionals who would like to develop their skills and confidence in teaching healthcare communication in the busy clinical workplace. Health professionals and clinical educators who have roles in supervising peers or junior staff.

Facilitators

This workshop will be facilitated by experts in healthcare communication from Deakin's Centre for Organisational Change in Person-Centred Healthcare.

Professor Peter Martin

Ms Meg Chiswell

Course Details

Dates: Wednesday, 14 July 2021

Time: 9:30am – 4pm

This workshop will be delivered in 3x 90-minute interactive sessions

Session 1: 9:30am – 11:00am

Session 2: 11:30am – 1:00pm

Session 3: 2:30pm – 4:00pm

Location: Virtual Workshop

Registration:

Click on the following link to register for this one-day workshop

[Workshop Teaching Communication in the Clinical Workplace](#)